

**MINISTRY OF PUBLIC INFRASTRUCTURE, LAND TRANSPORT
AND SHIPPING (PUBLIC INFRASTRUCTURE DIVISION)
CITIZEN'S CHARTER**

The Public Infrastructure Division of the Ministry of Public Infrastructure, Land Transport and Shipping is responsible for the implementation of Road, Bridge and Government Building infrastructural projects.

Vision

To construct, embellish, preserve and enrich the built and unbuilt environment in the interest of functionality, aesthetics, public health, safety, welfare and culture conducive to efficiency and comfort for the users and the public at large.

Mission

To fulfill the needs of the nation in the design, construction, maintenance and repair of roads, bridges and government buildings by ensuring the provision of functional, aesthetic and environment-friendly structures conforming to high construction standards.

OBJECTIVES

- ❖ The implementation of all Government building and civil engineering projects in compliance with the Financial Management Manual and the CTB Act through the coordination of a multi-disciplinary team comprising of Civil Engineers, Quantity Surveyors, Mechanical Engineers and Architects of the Ministry and assisted by Engineers of the Energy Services Division.

- ❖ Prompt response and professional advice to the client in the design, maintenance, contracting, monitoring and supervision of government infrastructural projects to ensure value for money.

- ❖ Providing client Ministries and other stakeholders with a programme of implementation **within a month** of receipt of client's requirements .i.e. site plan and full brief.
- ❖ Advising Government on all matters pertaining to infrastructural works and the Management of contract.
- ❖ To provide an efficient and effective asset management service for all Government Buildings.
- ❖ Develop a system of road network that is safe and reliable.

CORE VALUES

Integrity: We are guided by the highest standards of Professional ethics and international norms.

Equity: We ensure that projects are administered professionally and in all fairness.

Quality: We are committed to provide a quality service to our customers.

Team Spirit: We work as a team and share acquired experience.

Timeliness: We strive to meet set targets.

Customers

- ❖ Client Ministries/Departments and Para-statal bodies
- ❖ Local Authorities
- ❖ Professional Associations of the construction industry
- ❖ Contractors, Sub-contractors and suppliers
- ❖ Consultants
- ❖ General Public
- ❖ Socio-cultural organisations

Main Services Provided/Customer Standards

- ❖ Assessment of the proposed site on which the building is to be constructed by carrying out site analysis, trial pits and appropriate laboratory soil tests.
- ❖ Formulating building proposals which are feasible at an affordable price and in the use of appropriate structural materials with respect to client's requirements, cost, safety, availability and buildability.
- ❖ Design of all Government buildings with respect to their intended use.
- ❖ Prompt assessment of structures in cases of distress, accident or failure and the preparation of technical reports **within two weeks**.
- ❖ Undertake remedial works where damage/distresses have been assessed as repairable through the use of proper techniques and materials **as far as possible within four weeks**.
- ❖ Preparation of cost estimates, Tender Documents and cost planning including the appointment of Consultants, where appropriate.
- ❖ Management/supervision of projects under construction through contract administration.
- ❖ Maintenance and repairs of government buildings.
- ❖ Assist the State Law Office in cases of dispute settlement and arbitration on building contracts.
- ❖ Assist in the organisation of all state visits.
- ❖ Assisting in the organisation and planning of General, Municipal and Village Council Elections.
- ❖ Assisting in the organisation of National festivals and National Day Celebrations.
- ❖ The structural assessment of buildings to be rented by government as far as possible **within four weeks**.
- ❖ The implementation of the cyclone and other natural disasters schemes before and after cyclones and other natural calamities.
- ❖ The testing, **within a week**, of materials to be used in construction projects and other works for compliance to norms and specifications. Some of the materials which are tested by the Materials Testing Laboratory include aggregate, soil, bitumen, asphaltic concrete, cement and steel bars.
- ❖ The processing and certification of application for payment submitted by:

- (i) Consultants and Contractors **within four weeks**;
- (ii) Payment to Contractors/ Suppliers **within three weeks** of submission of application.

Service	Where application is to be made	Contact Person
Structural Survey of Government Buildings	Chief Engineer, Engineering Section, Phoenix	Mr A. Gopaul Tel: 686 6364 Fax: 686 4506
Materials testing	Materials Testing Laboratory, Phoenix	Mr A.C. Nuckchaddy Tel: 586 3029 Fax: 686 4506
Application for payments	Chief Engineer/Chief Architect, Engineering Section, Phoenix	Mr S. Ramdial Tel: 586 3026 Fax: 686 4913
All other services	Permanent Secretary, Level 9, Moorgate House, Port louis	Mr V. Lutchmeeparsad Tel: 210 7270 Fax: 212 8373
Registration of Contractors	Chief Architect, Architect Division, Phoenix	Mr H. Rambhojun Tel: 696 6413 Fax: 686 4917
Purchase of Tender Documents	Office Superintendent Technical Office, Phoenix	Mrs N. Rughoo Tel: 586 3016 Fax: 686 4917
Issue of Tender Documents	Chief Quantity Surveyor's Office Technical Section, Phoenix	Mrs N. Rughoo Tel: 586 3016 Fax: 686 4917

Hotline:

211 2010

Website:

<http://www.gov.mu/portal/site/mpisite>

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