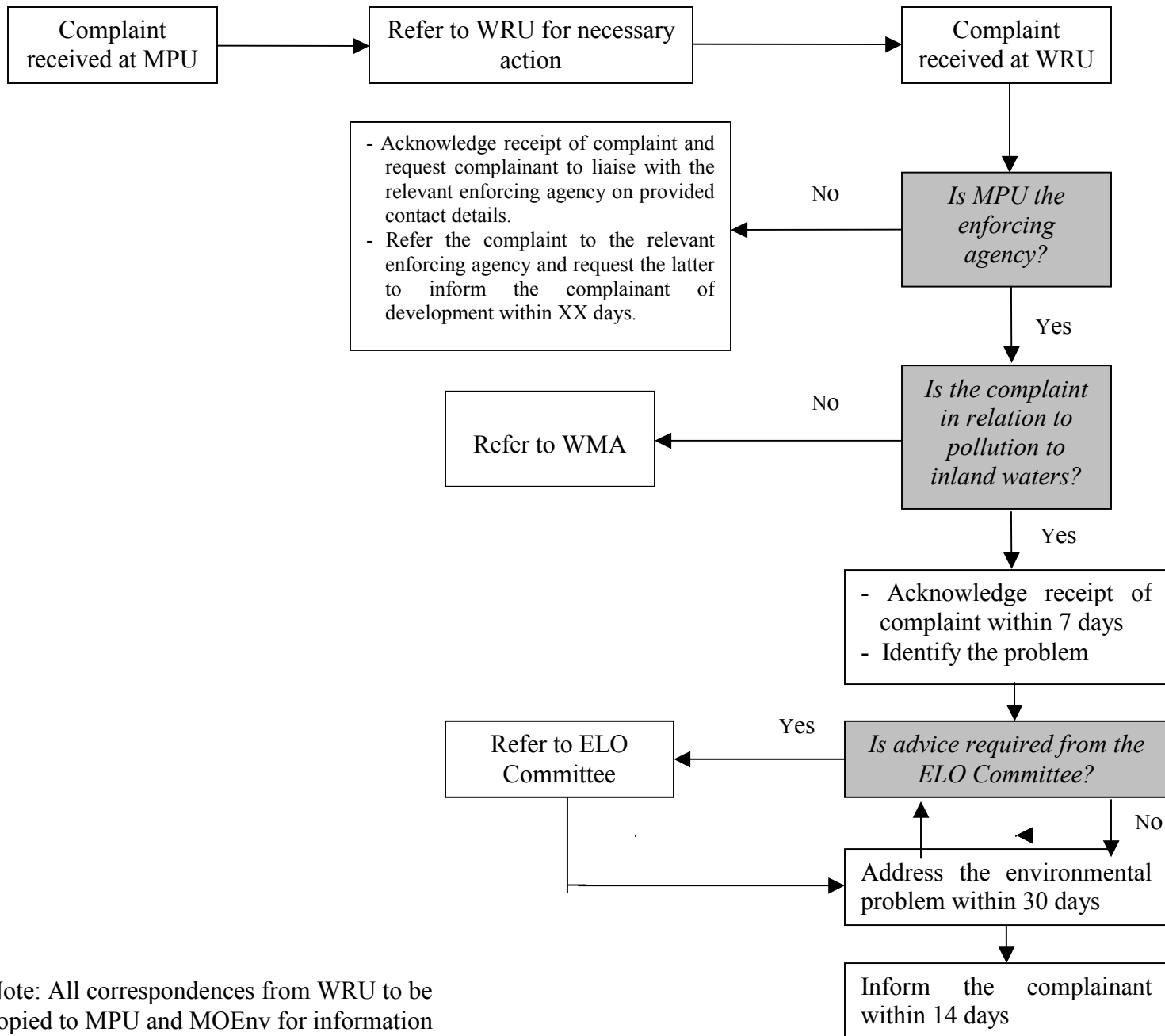


**Ministry of Public Utilities
Protocol for Addressing Environmental Problems
(Complaints)**



Note: All correspondences from WRU to be copied to MPU and MOEnv for information